

LEEDS WOOD RECYCLING COLLECTIONS TERMS & CONDITIONS

FEES

All prices contained within this document are exclusive of VAT.

Collections are charged at £20 per cubic yard. Number of cubic yards is agreed at the point of collection and confirmed by signature of waste transfer note. All collections within a 20-mile radius of our warehouse are subject to a minimum charge of £80 (collection of up to 4 cubic yards of wood waste). Collections outside this area are subject to a minimum charge of £120 (collection of up to 6 cubic yards of wood waste).

If your collection involves travel through a Clean Air Zone there will be an additional flat rate charge of £9 (Bradford CAZ) or £10 (Sheffield CAZ).

INVOICING AND PAYMENT TERMS

Invoices will be raised and sent via the email address provided by you within 3 working days of the collection taking place.

Payment is due upon receipt of the invoice. We accept payment via bank transfer and the bank details to be used for payment can be found on the invoice. Arrangements can be made to enable you to pay via debit or credit card. For further information please contact Leedswoodrecycling.finance@gmail.com

In the event you fail to pay any amount when due Leeds Wood Recycling may suspend your access to our services and late payment fees, in line with the Bank of England base rate, may be applied to your account.

CANCELLATION

All cancellation requests must be made in writing via email to leedswoodrecycling.collections@gmail.com. Cancellation requests received within 2 working days of a scheduled collection will be subject to a cancellation fee equal to our minimum charge (£80).

RESCHEDULING

All rescheduling requests must be made in writing via email to leedswoodrecycling.collections@gmail.com. If you need to reschedule a collection please contact us with as much notice as possible and we will do our best to move it to your preferred date. Rescheduling requests made within 2 working days of a scheduled collection will be treated as a cancellation and subject to a cancellation fee equal to our minimum charge (£80).

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WASTED JOURNEYS

If we cannot complete a scheduled collection due to health and safety or access factors you will be liable for a wasted journey fee equal to our minimum charge (£80). The following factors may result in a wasted journey:

- There is no safe parking within 20m of the wood waste.
- There is no safe pedestrian access between parking location and wood waste. (Access must be free from hazards such as rubble or other waste on the ground, sharp objects, low-hanging objects etc. Access must be wide enough and level enough to safely carry wood between the waste location and the parking location - no climbing or steep steps, no narrow squeeze gaps).
- There is something blocking safe access to the wood waste e.g. a vehicle, skip, locked gate, fence or another waste pile.
- The wood waste is not segregated from other waste. (Nails, screws and small metal fixtures and fittings are fine. Glass, roof felt and fabric must be removed from wood prior to collection. There must be no rubble / plastic / glass / cardboard / metal / general waste mixed with the pile of wood waste).
- The wood waste is stored in a skip rather than at ground level.
- There is nobody at your premises to authorise collection of the wood waste and sign the waste transfer note (collection without someone on site can be arranged if required but this must be pre-authorized by a Manager).
- Our staff experience verbal or physical abuse whilst at your premises.
- There is no waste wood to collect.
- There is evidence of hazardous contamination of the wood waste (e.g. asbestos, pests, chemical or biological substances).
- The wood waste is stacked such that it makes it unsafe to move it (e.g. stacked above head height, other waste stacked on top of wood, risk of crushing injury, requirement to climb on wood pile).
- The wood is too heavy or large (must be possible for 2 people to lift and must fit on our vehicle max. length 4m and max. width 2.5m).
- The wood waste falls into a category not accepted by LWR:
 - Green wood waste e.g. tree trunks/branches/stumps
 - Wood treated with methyl bromide (marked with "MB" stamp)
 - Wood treated with creosote or bitumen
 - From 01/09/23, the following items from pre-2007 buildings which will be classified as hazardous: Barge boards; external fascia; soffit boards; external joinery; external doors; roof timber; tiling cladding; tiling battens; timber frames; and timber joists.

This list is not exhaustive - a wasted journey fee will apply if our team consider it unsafe to complete a collection for any reason.